

## Exchange Student Q & A

### Living in Taiwan

#### 1. Can I get a local cellphone number anywhere?

You can purchase prepaid cards at **airports** (recommended) when you arrive or mobile stores. The store will ask you to present two forms of IDs (passport/driver's license/student ID).

#### 2. Can I open a local bank account?

Yes, but you need an ARC (Alien Resident Certificate. Student who study for more than one year will obtain one) or ROC Uniform ID (for student who does not have an ARC, <http://www.immigration.gov.tw/ct.asp?xItem=1191710&ctNode=32960&mp=oa2> ) before going to any bank to open an account.

#### 3. Where can I withdraw money with the ATM card I bring from my home country?

There are 6 ATMs on campus, banks near campus and almost every convenience has one ATM in it. Check with your local bank to make sure your card is valid overseas.

#### 4. Do students enjoy any discount with EasyCard or iPASS or iCash2.0 when purchasing tickets?

Card holders enjoy small discount for most public transportation. The student ID card of STUST works as an iCash2.0. For more details of the card, you can find it on [https://www.icash.com.tw/en\\_web/](https://www.icash.com.tw/en_web/)

#### 5. Can I purchase any kind of health insurance in Taiwan?

We have a basic student health insurance. It costs 500 TWD per month. You can find the insurance policy in Attachment 1. If you want to purchase the insurance, please contact your local coordinator.

#### 6. Can I or do I need to join National Health Insurance in Taiwan?

After International students receive their ARC and stay consecutively for 6 months in Taiwan, they will be eligible and required to join National Health Insurance. The regulations on the insurance [http://www.nhi.gov.tw/English/webdata/webdata.aspx?menu=11&menu\\_id=590&WD\\_ID=590&webdata\\_id=3139](http://www.nhi.gov.tw/English/webdata/webdata.aspx?menu=11&menu_id=590&WD_ID=590&webdata_id=3139)

#### 7. I have an international driver's license. What would the validity of it be in Taiwan?

Well, it really depends. The Directorate General of Highways (MOTC, which is the government department that is in charge of this matter) adopted a "equality treatment" when it comes to the validity of international driver's license. It means, if certain country gives the international license issued in Taiwan a 1 year validity, we will do the same to the licenses they issue. Therefore, please check the table in this link to find out how long your license would valid <file:///C:/Users/Administrator/Downloads/Europe.pdf> . Some of the international licenses can even be converted into a local license.

Except for this, all drivers who intend to use their international driver's license need to have their license stamped by the local Motor Vehicle Station after 3 months from the time they enter Taiwan. If you are not planning on using it, then don't worry about getting the stamp.

#### 8. Can I apply for a work permit?

If you are an ARC holder, yes. If not, then no.  
Regulations on applying for work permit:

Application for work permit: <https://ezworktaiwan.wda.gov.tw/en/>

#### 9. Do I need to renew my visa? If so, where?

Always remember the expiration date of your visa, it starts from the day you enter Taiwan. **Two weeks** before it expires, you have to go to the immigration to renew it (they will stamp on your passport, to be exact.) No fees will be charged for extension. The expiration date is NOT shown on you visa, so you have to count by yourself and know when your visa expires. If you forget to renew/extend it, there is penalty and also you have to go to a third country (like China/Hong Kong) to apply for a new one. It is quite a lot of trouble. So please don't forget to renew you visa when needed. The transportation info of the immigration is in Attachment 4.

#### 10. Where are the nearest swimming pools?

There are quite a few swimming pools in Tainan. Public pools, NCKU pool and many private owned pools are all good choices. I will tell you the two that are most popular among students.

(1) Yong Kang Recreational Center

<https://foursquare.com/v/%E6%B0%B8%E5%BA%B7%E4%BC%91%E9%96%92%E8%82%B2%E6%A8%82%E4%B8%AD%E5%BF%83--yongkang-recreation-center/4de0aac4e4cd846e408eebfb>

(2) 文賢 SPA Swimming Pool

<https://www.facebook.com/pages/%E6%96%87%E8%B3%A2spa%E9%81%8A%E6%B3%B3%E6%B1%A0/341880305889003>

Here's a also tourist pocket guide for your information

<http://conf.ncku.edu.tw/nmdc2013/Download/Travel%20in%20Tainan.pdf>

#### 11. Do people in Tainan speak English fluently?

It depends. Many people speak English fluently but if you are on the street dealing with a vendor or trying to talk to a taxi driver, you might be frustrated. Most of the merchants in Taiwan are honest and will not trick you. The price of the goods can also be seen clearly on the sign/price tag/cash register. Therefore, you don't need to worry about buying and paying. English services are provided in public transportation system as well. However, if you are going to take a Taxi or private-owned buses (like Ubus), it requires real communication. For you to make it to your destination without any complication, it would be wise to take a photo of the address or name of the place that you are going (include name and address of the place) and show it to the driver.

#### 12. I am invited to a Taiwanese family and would like to bring them something. Are there any suggestions?

Taiwanese people are really hospitable and many will invite you to be their house guest. You can bring something from your country to share with them. Chocolate is also a safe choice of present. Of course you can get creative too.

## Life on Campus

### **1. If I need to ship a package to the dorm, which address and contact number should I put?**

The mailing address is “Dorm 6, No 1 Nantai St., Yung kang Dist., Tainan City, Taiwan 71005”. The contact number is “+88662533131.” Alternatively, you can also send your package to “Office of International Affairs” instead of “Dorm 6.” Your local coordinator will help you keep the package.

### **2. I reserve a dorm room but I choose to rent an apartment by myself after I arrive. What should I do to inform the university about this?**

If you write to us prior to the starting day of the semester to officially cancel your reservation of the dorm, no fees will be charged and any fees that have been paid will be fully refund. However, in case of cancellation later than the starting day of the semester and during the first 6 weeks of the semester, one third of the dorm fee will be charged, two thirds of the fee for 12 weeks and no refund afterwards.

### **3. When do I pay my dorm fee?**

The dorm fee can be paid in different time-frames. You can choose to make the payment either

(1) Fall Semester approximate time frame to pay:

A. From 16<sup>th</sup> September to 25<sup>th</sup> September

Or

B. From 15<sup>th</sup> October to 26<sup>th</sup> October

(2) Spring Semester approximate time frame to pay:

A. From 22<sup>nd</sup> February to 4 March

Or

B. From 21<sup>st</sup> March to 1 April

The bill can be printed easily online with credit cards or at a local convenience store. Your local coordinator can print your bill for you. Please come to OIA to pick it up about 3 to 5 days before the payment day. You can pay at any convenience store with 10 TWD processing fee.

### **4. I tried to choose the course but it shows full quota. What can I do?**

The opening time of course selection can be seen in the course selection system

<http://120.117.2.38/ENCourSel/Login.aspx> . Use your student ID number and password to log in the system. Please make sure you select you course at least two days before the due date and let your local coordinator know the courses that you do not get as soon as you can. If you inform your local coordinator on the last day of course selection, the system will be close soon and we might not have enough time to help you add the course.

### **5. I would like to transfer the credits I earned here in my home university, but don't know how.**

Check with your home university first. They might have their own system of recognizing the credit hours. Please also see our suggested credit transfer table in Attachment 2. The table is meant for our outgoing students. Therefore, it might not fit the credit waiver system your home university adopts.

### **6. My teacher ask me to go to “My eLearning” to download the teaching material, but I can't use the system. Why?**

You need to register the course before using the system. Once you have selected the course, you will be able to use it.

**7. One man/lady who called himself/herself floor manager came to my room. Is this normal?**

We do have a floor manager for each floor at all the dorms. Normally they would leave you alone. You can ask for his/her room number and name so that you can ask them for assistance when the reception is close at night. However, if they knock on your door, it is highly possible that they have some important information to deliver.

**8. Do you have curfew in the dorm?**

We DO NOT have a curfew in the dorm. At the beginning of the semester, it is possible that the floor managers asked you to stay in your room on a certain date because they want to check your room key number and see also if everything functions well in your room. For more details about living in the dorm, please refer to Attachment 3 "STUST Dorm Policy."

**9. Is there a fridge in the dorm?**

You can rent a small fridge at the beginning of semester. The dorm manager will announce the time when you can register for one. It costs 1000 TWD per semester per fridge. Please go to the reception within the designated time if you need to rent one. There is also a public fridge on 4<sup>th</sup>, 6<sup>th</sup>, 7<sup>th</sup>, 8<sup>th</sup>, 10<sup>th</sup>, 13<sup>th</sup> floor that can be used by all the tenants.

**10. What can my buddy help me with?**

The buddies for international students at STUST are un-paid volunteers. They are willing to help international students start their life smoothly in the university. They are good consultants and friendly local students that can help you get through the unfamiliarity and confusion on your days in a new environment. Better yet, you get to make friends with local students and know better about the university and Taiwan. You can ask them questions and some assistant if needed. If you hangout or travel with your buddies, it is always a good idea to split the bill.

**11. How do I contact other international students?**

International Student Association is an independent student union organized by STUST international students. Check our International Student Association Fan Page <https://www.facebook.com/groups/ISA.info/>. You will meet our former and current students there.

For more about life at STUST, please go to <http://www.stust.edu.tw/en/node/Life-at-STUST>

## Cathay Life Insurance Group Foreign students health insurance Coverage

### **Insurance Number:**

G300055567

### **Outpatient/Emergency treatment benefit :**

While this Policy is still effective, if the Insured suffers an illness or injury and receives (emergency) treatment at a hospital/clinic as an outpatient, the company will reimburse all medical expenses incurred. However, the payment of benefit shall not exceed the limit of 1000 NTD (per visit).

### **Daily hospital room benefit :**

While this Policy is still effective, if the Insured suffers an illness or injury and receives treatment at a hospital as an inpatient, the company will reimburse the following expenses incurred.

1. Balance billing on hospital rooms .
2. Food, except for nutrients provided through tube feeding .
3. Nursing care fee excluding *special* nurse fee.

However, the payment of benefit shall not exceed the limit of 1000 NTD (per day).

### **Hospital miscellaneous benefit :**

While this Policy is still effective, if the Insured suffers an illness or injury and receives treatment at a hospital as an inpatient, the company will reimburse the following expenses incurred.

1. Physician instructions medication.
2. Blood, except for blood transfusions deemed necessary by a doctor providing emergency care
3. Registration fee and cost of obtaining related certificates
4. Ambulance fee.
5. Operation fee.
6. Operation room, post-operative recovery room, emergency room and the application of its equipment.
7. Materials fee.
8. Laboratory tests, electrocardiogram, basal metabolic rate check.
9. Rehabilitation therapy.
10. Anesthetics, oxygen, and its application.
11. Therapeutic radiology.
12. Hemodialysis.
13. Injection and its liquid medicine.
14. Laboratory examination.
15. Treatment.

However, the payment of benefit shall not exceed the limit of 120,000 NTD (per hospitalization).

### **The provisions of the insured**

Insurer qualifications : Limited to foreign students(including Mainland China students and Overseas Chinese students).

Insured age limit : From 15 years old to 50 years old.

Insured's name shall be specified in the policy

Policy period/term : One year.

Premium mode : Yearly, Half yearly, Quarterly ,Monthly

### **Note :**

1. The above information is for reference only. For details of the terms and conditions, please refer to the policy contract (Chinese version).
2. The terms and conditions of insurance policy (Chinese version) shall prevail if there is any inconsistency between the above information and the insurance policy.

## 境外研修學分與成績轉換對照表

### Credit Transfer

台灣 Taiwan	美國 加拿大 USA, Canada	英國 UK	澳洲 Australia	ECTS 歐盟 ECTS	德國/荷蘭/ 芬蘭 Germany/ Finland/ The Netherlands	中國 China
1	1	5	4	2.5	1	1
2	2	10	8	5	2	2
3	3	15	12	7.5	3	3
4	4	20	16	10	4	4
5	5	25	20	12.5	5	5
6	6	30	24	15	6	6

\*德國/荷蘭/芬蘭姊妹校學分制度目前由於處於 ECTS 過渡轉換期，現階段仍使用 1:1 轉換，本校德國/荷蘭姊妹學校已開始提供學生 ECTS 之成績證明。

### 各姊妹校成績對照表

#### Grade Transfer

德國 Germany	台灣 Taiwan	美國 加拿大 USA, Canada	台灣 Taiwan	英國 UK	台灣 Taiwan	荷蘭 The Netherlands	台灣 Taiwan	芬蘭 Finland	台灣 Taiwan
1.0	90-100	A+; A	95-100	85-100	99-	9.6-10	95-100	5	95-100
1.3	87-90	A-	90-94	70-84	99-	9.1-9.5	95-100	4	89-94
1.7	83-86	B+	85-89	66-69	99-	8.6-9.0	91-94	3	83-88
2.0	80-82	B	80-84	63-65	94-98	8.1-8.5	85-89	2	77-82
2.3	77-79	B-	75-79	60-62	92-93	7.6-8.0	81-84	1	71-76
2.7	73-76	C+	70-74	56-59	84-88	7.1-7.5	75-80	H	65-70
3.0	70-72	C	65-69	53-55	79-83	6.6-7.0	71-74	S	60-64
3.3	67-69	D; D+	61-64	50-52	75-78	6.1-6.5	65-70		
3.7	63-66	E; D-	60	45-49	67-74	5.6-6.0	61-64		
4.0	60-62	F		40-44	60-66	5.1-5.5	56-60		
5				39%		5.0			

\*成績對照表僅提供各單位參考用



**Southern Taiwan University of Technology and Science Student Dorm Policy (Short Stay)**

- Article 1. All resident students must comply with the following rules and regulations.
- Article 2. The rented properties are: a dorm room, desk, bed, dresser drawers, bookshelf and other public amenities.
- Article 3. Each resident is accountable for maintaining the dorm room and other rented facilities well. Normal wear and tear is acceptable; however, damaging or destroying items whether purposefully or not, will result in damage charges which will be assessed by the administration.
- Article 4. Residents are not allowed to transfer their room to another person for any reason. Violation of this regulation will result in a residence contract termination and eviction within 15 days without refund.
- Article 5. At the end of your residency, any items left behind or forgotten are not the responsibility of the administration. Any personal property left behind may be discarded.
- Article 6. Cancellation prior to the contract binding date resulting from violation or unauthorized leaving cannot be refunded.
- Article 7. Residence students should be willing to familiarize themselves and comply with the above regulations and other relevant laws. Violations of these rules are handled through the disciplinary procedure of Housing Administration according to the rules and regulations.
- Article 8. Residence students who violate the following regulations, according to the seriousness of the violation, will be subject to disciplinary action based on the Rules and Regulations of the Dormitory up to and including contract cancellation.
- (1)Gamble, theft, and overnight accommodation of someone of the opposite gender will be subject to demerit(s). (See Violation Policy)
  - (2)Smoking, gambling, and drinking alcoholic beverages is not permitted anywhere in the dorm. Rooms should keep neat and tidy. Having pets is prohibited.
  - (3)It is strictly forbidden to possess or use any kind of dangerous device or electric cooking appliance. (i.e. explosives, gas, electric hotpots, electric grills, alcohol, gasoline and any other item that would threaten the safety of public.)
  - (4)Hosting or visiting someone of the opposite gender is prohibited in the dorm rooms.
  - (5)Hallways and stairways should be kept clear of any debris or personal items. Personal trash should not be thrown away in public areas (hallways, stairways, bathrooms, sink, water cooler, etc.).
  - (6)Please keep quiet in your room. As courtesy to other residents, every day after 10 PM, please ensure your music is turned down and refrain from making loud noises.
  - (7)Turn off the room light when you leave. Please cherish public property. Do not remove newspapers and magazines from the common room.
  - (8)If you find mechanical problems or broken matters please report them to the online repair system:  
[http://portal.stust.edu.tw/dorm\\_fix/Login.aspx](http://portal.stust.edu.tw/dorm_fix/Login.aspx)
  - (9)Residents should not change the furnishings of the room. Before you move out of the dorm, the room must be checked out by a Dorm Association member and, if necessary, damage and lost charges will be assessed to cover the cost, according to the gravity of the damages, further you may be subject to disciplinary action by the University.
  - (10)Please keep your personal belongings to yourself. Theft will be handled with disciplinary action by the University, moreover if found guilty, you will be evicted immediately without refund.
  - (11)Residents are not allowed to transfer, sublet, or change their room or bed to another person. Violation of this regulation will result in a residence contract termination. If residents need to adjust their room or bed, they should apply in advance and adjust it after getting approval from the Dorm Office.
  - (12)Respect the Dorm Association members' advice and service. The Central Control Room and the Duty Room may not be entered without authorized access.
  - (13)Use of the laundry room from 12 midnight to 6 AM is prohibited.
  - (14)After using the kitchen, boarders should clean it before leaving.

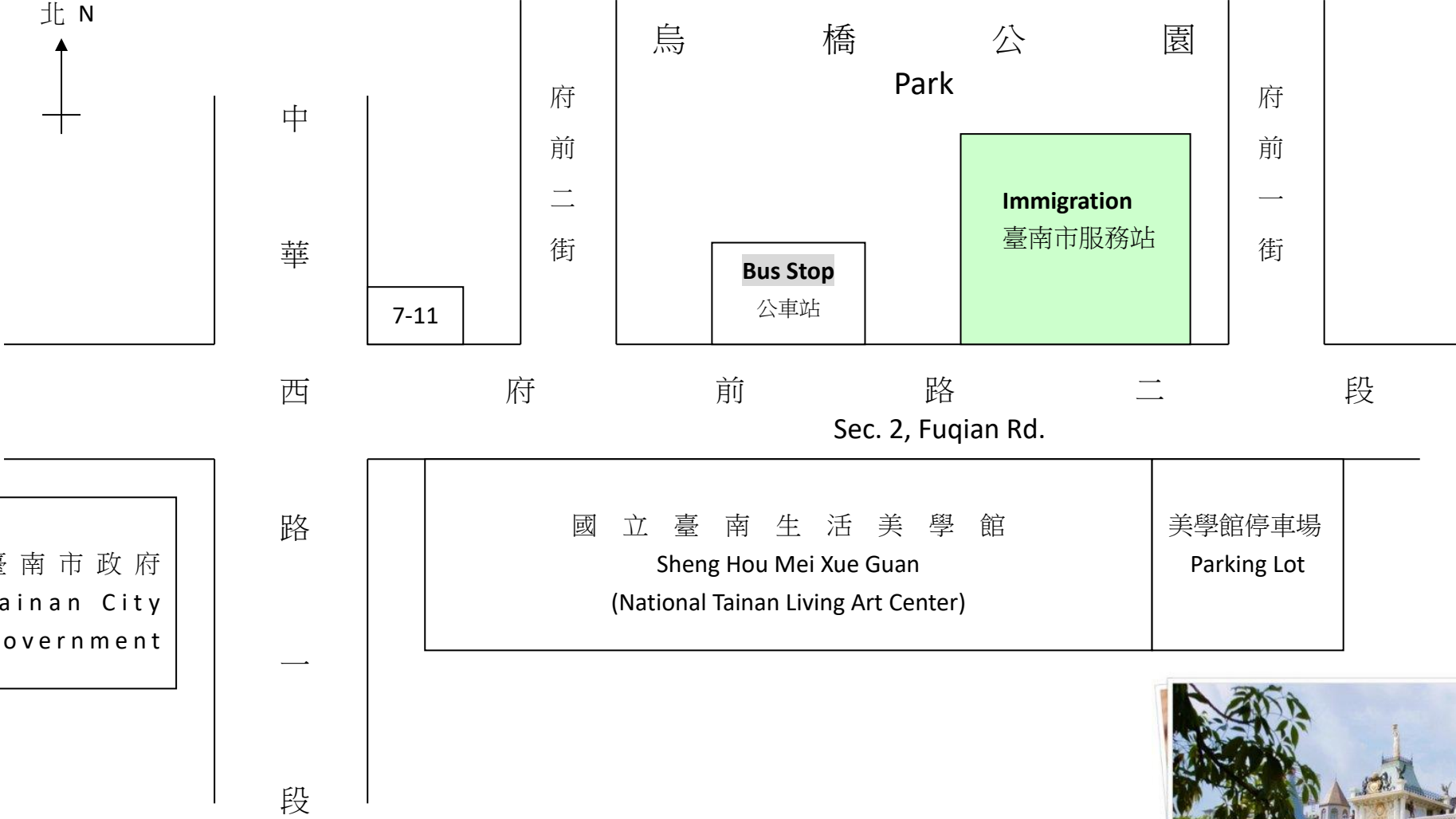
Article 9. The above regulations are subject to alteration or supplementation at any time. Living Supervision Division has the right to terminate residency contracts and/or refuse residency applications due to failure to comply with above regulations. More serious violation will be subject to disciplinary action by the University.

Student Name		Student ID No.		Gender	
Department		Phone No.		Dorm Room No.	

I have read and understood the above rules and regulations. I am willing to comply with them. If I violate them, I will accept the disciplinary action according to the rules and regulations.

Applicant:

Date:



備註：可搭乘臺南市公車 6 號、14 號至生活美學館下車即可  
 臺南火車站→前站轉乘 6 號或 14 號公車→生活美學館站→步行至本站  
 Tainan Train Station→ Bus No 6 or No 14 → sheng hou mei xue guan Stop → Walk to the immigration  
 Immigration website: <https://www.immigration.gov.tw/mp.asp?mp=s015>

